Workload Probe

Interview Questions

1. How long have you been a signaller and how long have you worked here?

2. How would you describe the work generally required of you when working at this signalling workstation/signal box?

   Manageable  Boring  Unacceptable  Acceptable
   Stimulating  Unmanageable  Interesting  Uninteresting

   Why would you say it is ..............................?

3. What in your opinion makes a shift unmanageable and unacceptable with regard to the type or amount of work required of you?

4. Considering each of the loading factors represented within the fish bone diagram below:
   a. Why/how does this influence signaller workload?
   b. Is there a risk to safety, performance or signaller wellbeing?
   c. Do signallers currently have compensatory strategies to avoid this risk and what are they?
   d. What if any corrective actions do signallers believe are necessary?